Conflict Resolution Minnesota (CRM)  
A Chapter of the Association for Conflict Resolution  

Presents

Conflict Resolution Minnesota • Annual 2010 Conference  
Building Bridges: A Journey into the Heart of Dispute Resolution

Join us for one or both events: 
For more details see attached flyers and registration form

Pre-Conference Day-Long Training

Thursday, April 29, 2010  
8:30 a.m. – 4:00 p.m

Topic and Presenter  
Kenneth Cloke  
Mediating Dangerously: The Frontiers of Conflict

CRM Annual Conference

Friday, April 30, 2010  
7:30 a.m. – 4:45 p.m.

Keynote Address by Kenneth Cloke  
The Crossroads of Conflict:  
A Journey into the Heart of Dispute Resolution

To Register: See attached form or go to www.conflictresolutionmn.org.  
For more information: email crm@visi.com, or call (612) 573-5331
Pre-Conference Training
Thursday, April 29, 2010
8:30 a.m. – 4:00 p.m.
Sponsored by Conflict Resolution Minnesota
and the ADR Section of the MN State Bar Association
Cosponsors: William Mitchell College of Law and Hamline University School of Law

Topic and Presenter: Kenneth Cloke
Mediating Dangerously: The Frontiers of Conflict

Training Program Objectives:

• Learn how to mediate meaningful and sustainable settlements that produce personal growth, learning and awareness.
• Challenge your assumptions about conflict, growth and change and the “risky” vs. “safe” zones of mediation.
• Reflect on your personal resources as a practitioner and how to bring increased honesty to the process of mediation.
• Develop new insights and practices on how to mediate controlled “chain reactions” where the conflict can explode safely without damaging those involved, providing opportunities for real change to occur.

Participant workshop fees (includes lunch and light breaks):
$125.00 CRM members
$125.00 MSBA/ADR section members
$175.00 nonmembers
$125.00 students

6 CLE and 6 Rule 114 credits to be applied for

Location: Minnesota State Bar Association
600 Nicollet Mall, Suite 380, Presidents Room (3rd Floor City Center)
Minneapolis, MN 55402

Kenneth Cloke is a mediator, arbitrator, attorney, speaker and author of several books including Mediation: Revenge and the Magic of Forgiveness; Mediating Dangerously: The Frontiers of Conflict Resolution; The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution; and Conflict Revolution: Mediating Evil, War, Injustice, and Terrorism. Mr. Cloke currently serves as the Director of the Center for Dispute Resolution in Santa Monica, CA and as the President of Mediators Beyond Borders.

To Register: See attached form or go to www.conflictresolutionmn.org

For more information email crm@visi.com or call (612) 573-5331
CRM Annual Conference

Friday, April 30, 2010 • 7:30 a.m. – 4:45 p.m

Location: University of Minnesota
Continuing Education and Conference Center
St. Paul, Minnesota

CRM is Proud to Present Kenneth Cloke

Keynote Address

The Crossroads of Conflict:
A Journey into the Heart of Dispute Resolution

Explore the limits and frontiers of conflict resolution with noted author and mediator Kenneth Cloke. Ken's presentation will navigate the internal frontiers of the heart, and the external frontiers of social, economic, political and environmental conflict. Time will be allocated following the address for exchange and discussion with conference participants.

Participant workshop fees (includes lunch and light breaks):

- $95.00 CRM members
- $135.00 nonmembers
- $35.00 students

6 CLE and 6 Rule 114 credits to be applied for

Kenneth Cloke is a mediator, arbitrator, attorney, speaker and author of several books including Mediation: Revenge and the Magic of Forgiveness; Mediating Dangerously: The Frontiers of Conflict Resolution; The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution; and Conflict Revolution: Mediating Evil, War, Injustice, and Terrorism. Mr. Cloke currently serves as the Director of the Center for Dispute Resolution in Santa Monica, CA and as the President of Mediators Beyond Borders.

To Register: See attached form, go to www.conflictresolutionmn.org, email crm@visi.com, or call (612) 573-5331
## CRM Conference Agenda

**Friday, April 30, 2010**

### Registration and Breakfast
7:30 a.m. – 8:15 a.m.

### Welcome
8:15 a.m. – 8:30 a.m.
Victoria Westfall, CRM Board President

### Keynote by Kenneth Cloke
8:30 a.m. – 10:00 a.m.
*The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution*
Director Center for Dispute Resolution, Santa Monica, CA and President, Mediators Beyond Borders

### Break
10 a.m. – 10:15 a.m.

### Session I
10:15 a.m. – 11:30 a.m.

**Rethinking Negotiation Teaching**
Sharon Press, J.D., Director of the Dispute Resolution Institute, Hamline University School of Law & Ken Fox, J.D., Hamline University School of Law

**Mediation in the Great Recession**
Jay L. Hoecker, M.D., Hoecker Mediation Services

**The Promise of Restorative Justice**
Jennifer McDonald, J.D., Executive Director, Restorative Justice Community Action

### Lunch
CRM Member Tabletop Luncheon Discussions
11:30 a.m. – 12:30

### Session II
12:30 p.m. – 1:45 p.m.

**Mediation Ethics**
Sharon Press, J.D., Director of the Dispute Resolution Institute, Hamline University School of Law

**Working with Emotional Triggers as ADR Professionals: Applying New Findings in Neurophysiology and Consciousness**
Rebecca Picard, J.D., L.L.M., Mediated Solutions

### Overcoming Impasse & Roadblocks on the Road of Restorative Justice
Artika Tyner, J.D., Clinical Law, University of St. Thomas Law School & Sylvia Gutierrez, M.S.W., Legal Rights Center–Mpls

### Break
1:45 p.m. – 2:00 p.m.

### Session III
2:00 p.m. – 3:15 p.m.

**Mediators Beyond Borders: Changing the Climate of Climate Change**
Kenneth Cloke, Ph.D., J.D. Director, Center for Dispute Resolution Center California, and President, Mediators Beyond Borders & Tom Fiutak, Ed.D., Founding Member Mediators Beyond Borders

**Parenting Consultant’s Role in Educating Parents on Conflict Resolution**
Terri Romanoff-Newman, Ph.D., L.P., Parenting Consultant

**Myths & Misconceptions of Transformative Mediation**
Kristine Paranica, J.D., Director of the University of North Dakota Conflict Resolution Center & Sarah Bernhardt, M.A., Conflict Management Consultant

### Break
3:15 p.m. – 3:30 p.m.

### Session IV
3:30 p.m. – 4:45 p.m.

**Strengthening ADR Ties in Immigrant Communities**
Art Benson, J.D., Art Benson Law Office, Session Moderator and Community Mediation Panelists

**Creative Options in Divorce Mediation**
Steve Erickson, J.D., & Marilyn S. McKnight, M.A., Erickson Mediation Institute

**Social Media for ADR Professionals**
Elise Peterson, Mediation Services Associate, Community Mediation Services, Inc.
CRM Registration Form  
for the April 29 Pre-Conference Training  
and the April 30 CRM Annual Conference  
(On-line registration also available at www.conflictresolutionmn.org)  
Registration Deadline: April 20, 2010  

Name: ___________________________  Phone: ___________________________

Organization: ____________________________________________________________

Email Address: ____________________________________________________________

Mailing address: __________________________________________________________________________

2010 CRM Member: (circle one) Yes  No (See below to become a member of CRM or renew your membership)  
2010 MSBA/ADR section member (circle one) Yes  No  
For more information about exhibit tables contact CRM at 612-573-5331 or email crm@visi.com  

<table>
<thead>
<tr>
<th>Category</th>
<th>April 29 Pre-Conference Training Event</th>
<th>April 30 CRM Conference</th>
<th>Both Events</th>
<th>CRM Membership Dues</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private Practitioner</td>
<td>Member $125.00</td>
<td>CRM Member $95.00</td>
<td>Member $220.00</td>
<td>$50.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Non-Member $175.00</td>
<td>Non-Member $135.00</td>
<td>Non-Member $310.00</td>
<td>$50.00</td>
<td></td>
</tr>
<tr>
<td>Community Volunteer</td>
<td>Member $125.00</td>
<td>CRM Member $55.00</td>
<td>Member $180.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Non-Member $175.00</td>
<td>Non-Member $75.00</td>
<td>Non-Member $250.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student</td>
<td>$125.00</td>
<td>$35.00</td>
<td>$160.00</td>
<td>$20.00</td>
<td></td>
</tr>
<tr>
<td>Exhibit Space (Conference only)</td>
<td>–</td>
<td>Member $75.00</td>
<td>–</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td></td>
<td>–</td>
<td>Non-Member $100.00</td>
<td>–</td>
<td>–</td>
<td></td>
</tr>
</tbody>
</table>

**TOTAL AMOUNT DUE $_______________**

*Please make check payable to CRM. Mail to: CRM, 9220 Bass Lake Road, Ste 270, New Hope, MN  55428*

For more information email crm@visi.com, go to www.conflictresolutionmn.org or call (612) 573-5331